Performance Measurement Reading List – CEP CLASS Program

Performance Measurement Systems Overview


Indicator Identification, Development and Selection

2. Lindsay MP, Schull MJ, Bronskill S, Anderson GM. The Development of Indicators to Measure the Quality of Clinical Care in Emergency Departments Following a Modified-Delphi Approach. Academic Emergency Medicine, 2002; 9(11); 1131-1139.

In addition, look at the following websites for indicator examples:

5. JCAHO http://www.jointcommission.org/
8. Accreditation Canada http://www.accreditation.ca/
9. Canadian Institute for Health Information Data Collection: www.cihi.ca

Consensus Panels

**Performance Measurement and Evidence-based Guidelines**


**Performance Measurement for Improvement**


